

FEATHER RIVER PATIO DOORS

by Trinity Glass International, Inc.
Limited Lifetime Warranty

Warranty Coverage

Premium fiberglass patio doors by Trinity Glass International, Inc. (hereinafter Trinity) are covered under this limited lifetime warranty, to be free from defects in material and workmanship that would render the door unfit for its designed use, subject to the conditions and restrictions contained herein. This limited lifetime warranty extends only to the original purchaser (Owner) of the door, and applicable to the door installed in the Owner occupied residential dwelling within the continental U.S., and is nontransferable.

Exclusive Remedies

Upon receipt of a valid claim from Owner, Trinity shall have the option to either repair the product or provide a replacement product of like kind and design. Further, in lieu of repair or replacement, Trinity reserves the right to refund the Owner's purchase price (not replacement price). This shall be the Owner's sole and exclusive remedy, and in no event shall Trinity be responsible for shipping, labor, finishing expenses, removal of original product, installation of product, or other incidental and/or consequential charges, costs, expenses or claims incurred by Owner.

Exceptions from Coverage

The following exceptions are not covered and shall otherwise not be considered to be defects in material or workmanship as applied to this limited warranty: any damage or discoloration caused by not painting/finishing smooth or unfinished fiberglass doors within 6 months of installation, any damage caused by not painting/finishing wood components within 2 weeks of installation, any damage caused by the Owner to include but not limited to damages caused during installation of the door, replacement of Trinity parts/components, or any act(s) performed to the door not in compliance with Trinity's instructions and recommendations, discoloration or irregularity in glass that is not visible from farther than six feet, broken glass after receipt of door, and any damage caused by improper installation and/or ventilation of a storm door.

Glass, Wood Components and Finishes

Trinity's Standard Series fiberglass patio doors are warranted for 25 years from the date of purchase; insulated glass, wood components, lock system and closing hardware are warranted to be free from deficiencies in material and workmanship under normal usage for 10 years from the date of purchase, provided compliance to all recommended preventive care (including but not limited to proper stain and/or paint recommendations); and deficiencies in material and workmanship on the finish of our Pre-finished products are warranted for 2 years. Vinyl clad door jambs carry a limited lifetime replacement warranty (Trinity will supply replacement jambs) should degeneration occur, rendering the jamb unable to support a hinge or sill. Exclusive remedies and all exceptions from coverage as stated above shall apply. This warranty excludes any lock mechanisms or closer hardware, or other miscellaneous hardware, or any other door attachments, which are not manufactured or furnished by Trinity.

Warranty Claim Procedures:

In the event of a defect covered under this warranty, Owner shall comply with the following claim procedures:

1. Written warranty claim shall be presented to Trinity.
2. Owner's written claim must include the following information:
 - a. Nature or adequate description of defect(s).
 - b. Identification of product including size, design, type, and product number (if available).
 - c. Date of purchase.
 - d. Proof of purchase.
3. Upon Trinity's request, Owner must permit Trinity (or its representative) to inspect the claimed defective door. Trinity shall have 30 days from receipt of Owner's written claim to exercise this option to inspect.

Trinity makes no other warranty, including a warranty of merchantability or fitness for a particular purpose, with respect to the product or replacement except to the extent provided herein. Invalidation of any one or more of the provisions of this limited warranty shall in no way affect any of the provisions in this limited warranty which remain in full force and effect. Any and all legal actions for any and every breach of this warranty shall be instituted and maintained in any court of competent jurisdiction in the County of Pierce, State of Washington. Trinity reserves the right to modify the terms and conditions of this warranty without prior notice. Please direct all questions about this warranty: 800-375-8120.